#### Raising standards to protect homeowners



# The Current Market: NHBC Perspective

# Lisa Hathway Principal Land Quality Engineer





## What do we do?

Shelter is a basic human need



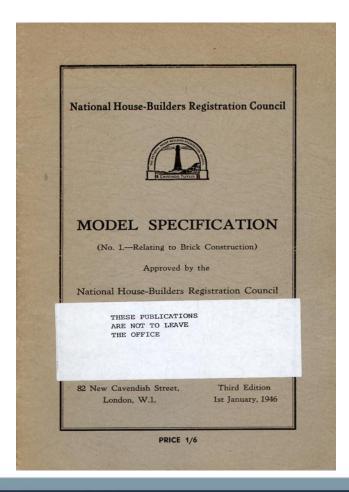






# NHBC – A Brief History

- Established 1936 as the National House-Builders Registration Council became NHBC in 1973
- Purpose was to improve confidence in the construction of new homes
- Government of the day were supportive - providing it was not a 'Builders Club'





# **NHBC** Virtuous Circle



NHBC will fulfil its purpose by applying the NHBC's virtuous circle business model to drive up quality and improve standards





Working with the house-building industry to raise standards

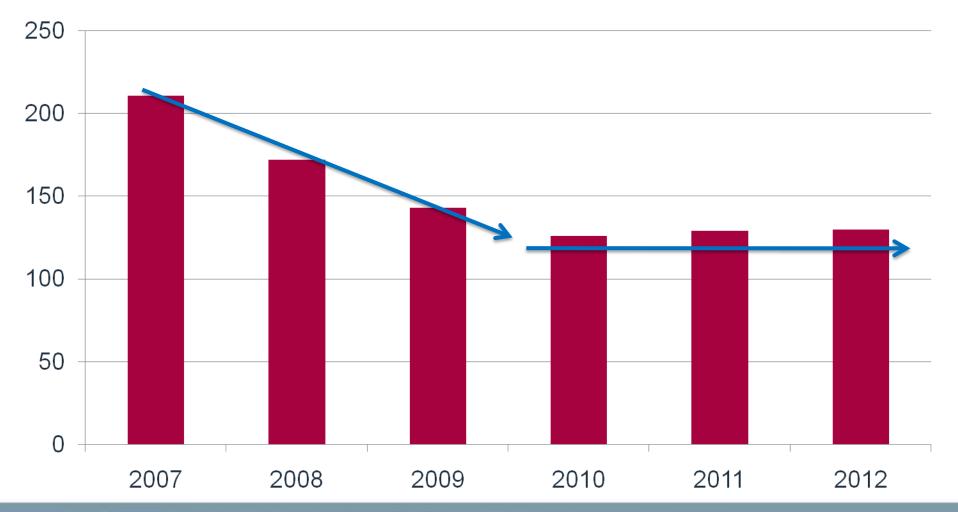
Over 14,000 builders assessed and registered

Setting construction standards and key stage inspection regime

Non-profit distributing - Re-investing to support the industry



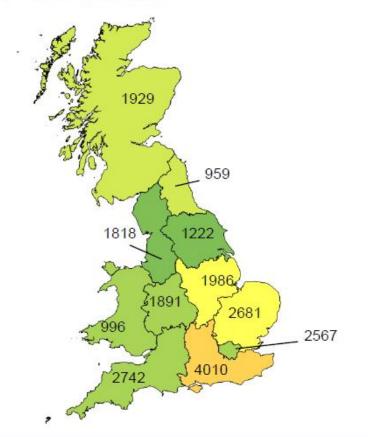
## New home volumes

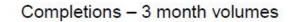


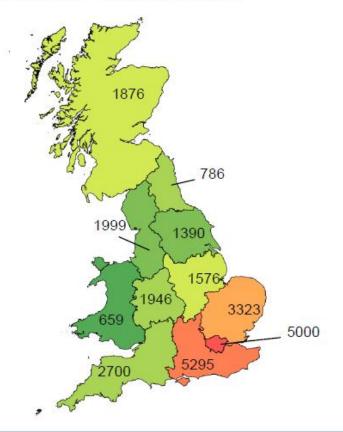


#### Volumes

Starts - 3 month volumes





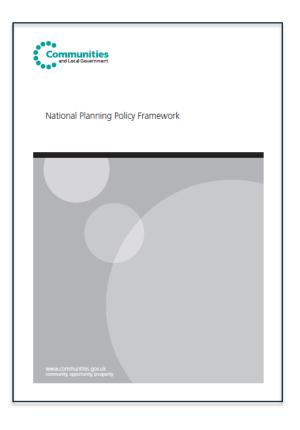




### Positive steps...









## What else...

• Changes to Building Regulations, inc.

Approved Document C

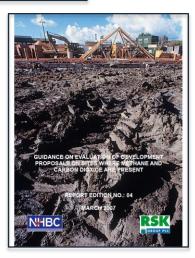
New Part 2A Guidance



# How is NHBC involved

- NHBC introduced Chapter 4.1 in 1999
- Dedicated Environmental Engineers
- Bespoke environmental reports
- Educate customers
- Develop guidance: R&D 66, Traffic Lights







# NHBC working with government & industry

- Zero Carbon Hub
- NHBC Foundation
- Local Housing Delivery Group
- Land Forum Better Regulation sub-group



# CH4.1 – Land Quality

#### Appendix 4.1-D "Suitable persons" and "consultants or specialists" SUITABLE PERSONS



The following skills and knowledge are required by the person responsible for the Initial Assessment (<u>Clause D3</u>), Basic Investigation (<u>Clause D4</u>) and Documentation and Verification (<u>Clause D7</u>):

- be able to carry out a desk study and walkover survey
- understand the hazards that can affect the development and know from where they originate
- know how to collect information relating to such hazards on and adjacent to the site
- be able to recognise the signs of potential hazards
- be able to determine when specialist advice and detailed testing is required, and
- be able to report the findings in a clear and concise manner.





#### **Questions?**

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